



April 2011

Provider Highlights

Alamance-Caswell LME

319 N. Graham-Hopedale Rd.
Suite A
Burlington, NC 27217
(336) 513-4200
Fax (336) 513-4422

Provider Forum

May 19, 2011
1:30 pm – 3:30 pm
HSC Building
Rooms A & B

Upcoming Trainings Sponsored by the LME

All Trainings are held
at HSC in
(Rooms A and B) Unless
otherwise posted.

All trainings will start promptly at 9:00am
and will end at 4:00pm
The cost is \$65.00 per person

Please contact
Carmen Morrow at
cmorrow@acmhdds.org
(336) 513-4200 ext. 4108
to register.



Implementation Update #86 is now available –

Please go to Division website to view the new IU which covers some of the following topics: <http://www.ncdhhs.gov/mhddsas/>

- Training for CST, IIH, DT & MH/SA TCM
- Endorsement Policy
- CABHA First Responder Responsibility
- CST/IIH Team Leader Clarification

Provider Quarterly Reports

As a reminder, Provider Quarterly Reports are due 10th of each month. For Quarterly Incident Reports, please continue to use the IRIS system. If you have questions regarding IRIS, please contact David Sykes @ dsykes@acmhdds.org or 513-4200 ext. 4177.

System of Care Training – Child & Family Team Facilitation–

Alamance Co. System of Care is sponsoring a Child & Family Team Facilitation Training. This is a two-day training event. The event will be held on Wednesday, May 11th and Thursday, May 12th from 9am – 4pm at the Alamance County Family Justice Center located at 1950 Martin Street, Burlington NC. The event is free, however reservations are required. Please register with Carmen Morrow at cmorrow@acmhdds.org or 513-4200 ext. 4108.

CABHA Quality Improvement & Training Directors -

All CABHA Training Coordinators and QI Directors are invited to participate in network meeting scheduled for April 20, 2011. The Training Coordinator Network meeting will begin at 9am. The joint meeting of CABHA QI Directors & the LME QI Forum will begin at 1pm and conclude at 3:30pm. The meeting will be held at the Royal Conference Center, 3508 Hillsborough Street, Raleigh. Please go to www.theroyalbanquet.com for driving directions. Please RSVP for the meeting to: Training Coordinators RSVP to Michael@nc-council.org and QI Directors/LME QI Forum to Mary@nc-council.org. Potential agenda items for the QI Directors/LME QI Forum include: endorsement updates, targeted case management, monitoring and duplication.

Three Year Re-Endorsement –

Providers are responsible for contacting AC LME at least 30 calendar days prior to the expiration of their current endorsement. Please use the standardized re-endorsement Letter of Attestation located on the Division website. If you have questions regarding dates of endorsement, please feel free to contact Carmen Morrow at cmorrow@acmhdds.org or 513-4200 ext. 4108 or Jodi Meacham at jmeacham@acmhdds.org or 513-4200 ext. 4123.

Provider Highlights

Quarterly Reports

Incident Reports, QI/QA Reports, and are due 10th of each month

CFAC Schedule

April 26, 2011
May 24, 2011
June 28, 2011

All meetings begin promptly at 6:30pm at the Human Service Center, 1st Floor Boardroom, 319 N. Graham Hopedale Rd. (McKinney St. Entrance), Burlington, NC

System of Care

"What's Up Breakfast?"
April 29, 2011



DD Corner –

AC LME would like to Thank all providers/consumers/family members who assisted in this year's National Core Indicators Project. There are 40 individuals/family members/or guardians from Alamance and Caswell counties who will be a part of approximately 1300 individuals throughout the State of NC who will be interviewed. The Carolina Institute for Developmental Disabilities at UNC-Chapel Hill will conduct interviews. The feedback collected from interviews will help to determine how to improve services for those with an intellectual or other Developmental Disability in North Carolina and nationally.

NC SNAP Reminder: As a reminder, All NC-SNAP assessments should now be submitted with the new "cover page" that was sent out in June. However, AC LME is still receiving copies of the outdated cover page. Please use the new cover page. Please note that the choices for residential placement have changed, and be sure that you are indicating the correct choice. There is also a new field near the top of the cover page that should be used to indicate the type of CAP funding that a consumer is receiving, if applicable. Please send all correct and accurate completed NC SNAP assessments within two weeks of the date of completion. For questions or to request blank NC-SNAP assessment booklets, please contact Joanne Melton at jmelton@acmhdds.org or (336) 513-4238.



Mystery Shopper Reminder –

The AC LME continues to make "Mystery Shopper" calls bi-monthly. Please make sure that all staff is well prepared to answer any call, any time! You never know who may be on the other end of the phone!

Online System of Care Training – The NCC Collaborative Training Institute offers a full range of high quality online courses that meet state service definition requirements & will empower you to improve outcomes for youth & families. Log on & register for Online Training – www.nccti.org

Provider Forum

AC LME will host the next Provider Forum on Thursday, May 19th @ 1:30pm. Piedmont Behavioral Health (PBH) will be on the agenda to discuss how providers enter the network, billing services, etc. Please be proactive & submit your questions prior to the forum to ensure that we cover all questions & can be answered effectively. Please submit all questions via email to: Jodi Meacham at jmeacham@acmhdds.org by May 17th. The meeting is held at HSC Building, 1st Floor, Rooms A & B.



Provider Highlights

AC LME

Area Board Meeting

April 19, 2011
May 17, 2011
June 21, 2011

6:30pm
HSC Building
1st Floor

Area Board Meetings are held the 3rd Tuesday of every month.

Training Opportunities:

Check out the NC Council website

www.nc-council.org



Kent Smith, AC LME Hospital Liaison participated in the SMART (Skillfully Managing Available Resources Today) training held at Central Regional Hospital last month. The workshop was the 3rd in a series of regional trainings sponsored by State Operated Services. Mr. Smith was a part of the panel discussing legal guardianship along with the Asst. Attorney General, RJ Blackley ADATC Staff as well as Central Regional Guardianship Coordinator. Other topics/panels held were as follows:

- Supporting Individuals with IDD & Co-Occurring Mental Illness in the Discharge Process
- How to assess if your patient has a military background? And know which benefits to apply for?
- Challenging Discharge Cases
- Benefits of NC SOAR Projects
- Assisting Patients to Obtain benefits

The Audience comprised of LME, Hospital and Provider Representatives.

NC Council Training Opportunities

Please visit www.nc-council.org for other training opportunities

NAMI Information

To access a list of programs sponsored by NAMI NC, as well as a list of local NAMI affiliates & information about local programs, please click <http://naminc.org/>.

Cognitive Behavioral Therapy Training –

AC LME will host CBT Training on Tuesday, May 17th – Thursday, May 10th, 2011 from 9:30am – 4:30pm. The trainer is Danielle Coleman with Choice Communications. The training will be held at Amtrak Station, 101 N. Main Street, Burlington NC 27217. The cost for the training is \$195.00 per person (3 day – 24 hour training). Training flyer and registration forms will be posted soon.

