

AC LME Provider Forum
ALAMANCE/CASWELL LOCAL MANAGEMENT ENTITY

September 16, 2010

LME Staff Present: Ron Aldridge, LME QI Specialist; Trina Powell, LME Care Coordination Director; Carmen Morrow, LME Training Coordinator; Debra Welch, LME Operations Director; Lynette Gordon, LME Clinical Director; David Sykes, LME DD Coordinator; Teresa Arrwood, LME IT/Reimbursement Manager and Angie Carter, LME Provider Specialist.

Provider Staff Present: Psychotherapeutic Services, Central States of the Carolinas, Residential Treatment Services, Solutions CSA, IFCS, Falcon Crest, United Health Rehabilitation, Ethel's Footprints, Universal MH/DD/SAS, Life Enhancement Services, Easter Seals UCP, Children's Home Society of NC, TASK, Inc., Never Give Up, Inc., Essence of Care, Carter's Circle of Care, NC Mentor, Triumph, LLC, Triad Life Services, LLC., Fresh Start, Maxim Healthcare, Rise Enrichment, and Just In Time Youth Services.

AGENDA ITEM	DISCUSSION/CONCLUSION	ACTION/NEXT STEPS	RESPONSIBLE PERSON	STATUS
<i>Item number and name</i>	<i>Detailed reflection of discussion and any conclusions from discussions. Include pertinent data wherever possible.</i>	<i>Any decisions, recommendations and/or steps the committee takes.</i>		<i>Open or Closed</i>
Welcome	<p>Ms. Debra Welch, LME Operations Director welcomed all providers to meeting. Ms. Welch gave brief updates on the following:</p> <p>Informed providers that AC LME has began merger discussions with potential partners to be fully merged by June 30, 2011. The LME has met with: Guilford Center, OPC, Centerpoint and Sandhills LME. AC LME will announce a potential partner by October 1st. Craig Honeycutt, Alamance County Manager and Kevin Howard, Caswell County Manager have attended all meetings with potential partners and will make suggestions to our Area Board and will discuss with County Commissioners of both counties.</p> <p>AC LME Area Board will meet <u>Tuesday, September 18, 2010</u> to vote on potential partner. AC LME will announce to providers at next Provider Forum. The LME's main objective is to ensure a smooth transition for consumers and providers during the course of the transition. Ms. Welch shared thoughts about the importance of the Crisis Unit and we are hopeful that Crisis services would stay the same for the Community.</p> <p>Ms. Welch announced the following staff changes at the State Level – Secretary Cansler has appointed the following:</p>	None		Closed

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	<ul style="list-style-type: none"> • Leza Wainwright retired and has been replaced Steve Jordan. • Beth Melcher has been named Assistant Secretary for MH/DD/SAS • Michael Watson has been promoted to the position of Deputy Secretary for MH/DD/SAS <p>Ms. Welch announced to providers on Friday, September 17th, AC LME will be conducting an “operational shut down” for disaster preparedness planning. This means LME staff will not have access to electronic medical records, phone lines, faxes, authorization system, etc. Please be aware that our normal business phones will be forwarded to three off site clinicians. The off-site clinicians will have the following capabilities: Screening/Triage/Referral, Urgent & Emergent Authorizations and phone inquiries regarding routine services.</p> <p>AC LME Crisis Unit will operate as usual.</p>			
<p>Financial Updates</p>	<p>The following updates/reports were given to providers. They were as follows:</p> <p>Ms. Teresa Arrwood reported the following:</p> <p><u>Income & Family Size Information</u> – The Patient Protection & Affordable Care Act (PPACA) will have significant impact on MH/DD/SA services in the coming years. Many thousands of individuals will become Medicaid eligible under new guidelines which raise the income level for Medicaid eligibility to 133% of federal poverty & experts estimate that a large percentage of those new Medicaid recipients will have MH/DD/SA service needs.</p> <p>In order to accurately estimate the future impact quality & reliability of income & family size data information must improve. LME’s have been requested to work with providers during the month of October to pay special attention to income & family size information for every consumer during the month of October.</p> <p>The data collected on consumers served in month of October will become the initial step for improved data integrity in the family income & size fields.</p>	None		Closed

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	<p>Ms. Arrwood distributed to providers handout on " <i>How to Define Annual Family Income</i>". This information is also available on the Division website.</p>																		
<p>QI Updates</p>	<p>IRIS & Quarterly Reports – Ms. Angela Carter, LME Provider Specialist reported the following:</p> <p><u>Incident Reporting System (IRIS)</u> – Ms. Carter thanked all providers for using and attempting to use the IRIS system. If providers continue to have issues with the system, please contact Ms. Carter for assistance at 513-4200 ext. 4142. Please be aware that all providers must meet the 72-hr reporting guidelines. If you are unable to meet the guideline, please complete form QM02 and fax or via email to:</p> <p style="text-align: center;">Fax: 513-4422 Email: acarter@acmhdds.org</p> <p>If incident involves death of consumer, the LME should receive a phone call within 24-hrs, followed by the incident report.</p> <p>If your agency would like to be trained, please contact Ms. Carter for training availability.</p> <p><u>Quarterly Reports</u> – Ms. Carter reminded providers Quarterly Reports are due to AC LME 10 days after the end of each quarter & include the following:</p> <ul style="list-style-type: none"> • Incident Reports • QI/QA Reports – Human Rights Minutes, etc. • Provider Capacity Reports <table border="1" data-bbox="346 1214 1234 1474"> <thead> <tr> <th data-bbox="346 1214 646 1247">Quarter</th> <th data-bbox="646 1214 940 1247">Months</th> <th data-bbox="940 1214 1234 1247">Report Due</th> </tr> </thead> <tbody> <tr> <td data-bbox="346 1247 646 1312">1st Quarter</td> <td data-bbox="646 1247 940 1312">July, August, September</td> <td data-bbox="940 1247 1234 1312">October 10th</td> </tr> <tr> <td data-bbox="346 1312 646 1377">2nd Quarter</td> <td data-bbox="646 1312 940 1377">October, November, December</td> <td data-bbox="940 1312 1234 1377">January 10th</td> </tr> <tr> <td data-bbox="346 1377 646 1442">3rd Quarter</td> <td data-bbox="646 1377 940 1442">January, February, March</td> <td data-bbox="940 1377 1234 1442">April 10th</td> </tr> <tr> <td data-bbox="346 1442 646 1474">4th Quarter</td> <td data-bbox="646 1442 940 1474">April, May, June</td> <td data-bbox="940 1442 1234 1474">July 10th</td> </tr> </tbody> </table>	Quarter	Months	Report Due	1 st Quarter	July, August, September	October 10 th	2 nd Quarter	October, November, December	January 10 th	3 rd Quarter	January, February, March	April 10 th	4 th Quarter	April, May, June	July 10 th	<p>Emails will be forwarded to providers as reminder for Quarterly Reports</p>		<p>Open</p>
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CABHA Updates	<p>Mr. Aldridge reported the following:</p> <p>As of September 2010, there are 76 providers across the State of NC that has been certified as a CABHA.</p> <p>Benchmark dates are as follows:</p> <ul style="list-style-type: none"> • <u>September 30th</u> – If agency has not passed desk review, submit transition plan for consumers by October 15th. • <u>October 31st</u> – If agency not passed verification, submit transition plans for consumers by November 15th. • If transition plans are not submitted to the LME, ability to bill will be terminated by DMA, but timeframe has not been announced as of yet. <p>AC LME will conduct meetings with CST, IIH, Day Treatment providers who are not:</p> <ol style="list-style-type: none"> 1. Seeking to be a CABHA and/or 2. Have not passed the desk review for certification <p>Please see Mr. Aldridge to sign up for meeting time after Provider Forum.</p> <p>At this time, the Division has not established guidelines for what is needed in a transition plan, but we know the PCP and the latest assessment should be included with plans.</p>	Meeting will be held with Non-CABHA providers		Open
CAP Updates	<p>Mr. David Sykes, LME DD Coordinator gave the following <u>CAP Updates</u>. They are as follows:</p> <p><u>New CAP Manual</u> is now on the Division website – The new portion is related to UR Guidelines for Direct Contact Hours for <u>Residential Supports & Home Supports</u>. This new rule will go into effect February 2011. For providers who currently provide both services, please go and review those services just in case changes are needed in the level of services for those individuals served.</p>			Closed

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	<p><u>Implementation Update #78 – CAP Waiver Development Stakeholder Survey</u> is available for providers and/or consumers to give feedback on the development of the CAP MR/DD Tiered Waiver system. The survey uses Survey Monkey and all responses are anonymous. To participate, go to: http://www.ncdhhs.gov/mhddsas/cap-mrdd/index.htm and follow the instructions. All responses are due by September 30, 2010.</p> <p><u>CAP Slots</u> – There is no word as of yet if AC LME will receive any new slots before the end of the year.</p> <p><u>Utilization Review</u> – It appears utilization review/authorizations for CAP services will be returning to the LME's in January 2011.</p> <p><u>NC START</u> – NC START is Crisis program for Adults with DD is currently at max capacity. All referrals will be placed on waiting list.</p> <p><u>TRACK Program</u> – This is a short term behavioral crisis program at Murdoch Center for DD children between the ages of 5 – 17. Primary purpose is to divert children for psychiatric hospitals and Emergency Departments.</p>			
Provider Spotlight	<p>Betsey Zook with <u>NC Mentor</u> presented on services they provide.</p> <p>If you would like to present at "Provider Spotlight", please contact Carmen Morrow at cmorrow@acmhdds.org</p>	None		Closed
Next Meeting:	<p>Meeting was adjourned. The next Provider Forum will be held on <i>November 18th 2010</i> at HSC Building – 1:30pm – 3:30pm.</p>	None		Closed

Respectfully Submitted By:

_____ Date _____
Carmen Morrow