

**ACE LME Provider Forum**  
**ALAMANCE/CASWELL/ROCKINGHAM LOCAL MANAGEMENT ENTITY**

**November 20, 2008**

**LME Staff Present:** Linda Jones, LME Provider Relations Specialist; Daniel Hahn, LME Chief Executive Officer; Bonnie Hill, LME QI Specialist; Helen Feroli, QI/PR Manager; Victor Armstrong, LME Care Coordination Manager; Larry Aggers, LME Finance Officer; Jean Richardson, LME QI Support; Richard Bruton, LME QI Specialist; and Carmen Morrow, LME Provider Support.

**Provider Staff Present:** OE Enterprises, Just In Time Youth Services, Therapeutic Alternatives, Division of MH/DD/SAS, Phoenix Bridge, Youth Haven Services, Alcohol & Drug Services, Easter Seals, Faith In Families, Cozies Supervised Living, Genesis, Wright Care Alternative Services, NC Mentor, Children’s Home Society of NC, Rockingham MHC, Triad Treatment Homes, Therapeutic Community Resources, Universal MH/DD/SAS, Ralph Scott Life Services, and Tri-Care, Rockingham Opportunities, Inc.

**Special Guest:** Dan Ingle, Alamance County Commissioners, and Law Enforcement Officers from Elon and Alamance County Sheriff’s Department.

AGENDA ITEM	DISCUSSION/CONCLUSION	ACTION/NEXT STEPS	RESPONSIBLE PERSON	STATUS
<i>Item number and name</i>	<i>Detailed reflection of discussion and any conclusions from discussions. Include pertinent data wherever possible.</i>	<i>Any decisions, recommendations and/or steps the committee takes.</i>		<i>Open or Closed</i>
<b>Welcome</b>	Ms. Linda Jones welcomed all providers to last Forum for 2008.			Closed
<b>Finance Updates</b>	<p>Mr. Larry Aggers, LME Finance Officer presented the following:</p> <p><b><u>Please see memo: Payments and Contract Allocations –</u></b></p> <p>The memo is to inform all providers of the recent changes in the State allocation to the LME and give reminders of some payment changes that the LME was implemented at the beginning of the year.</p> <p>NC Division of MH de-allocated \$397,716 additional service funding on October 30, 2008. Mr. Aggers reported to providers currently the LME does not anticipate having to change provider’s capped dollar amounts; however, this is a possibility as the year progresses.</p> <p>If you are drawing down funds in an amount that would significantly exceed your capped contract amount, all providers will be receiving a letter from the LME. It is our expectation that our provider network remain available for services the entire fiscal year. The LME will be looking for confirmation that any provider that is exceeding the capped amount will</p>	Action: Memo will be placed on the LME website.		Closed

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	<p>have other sources of funding available to them once they have drawn down their capped amounts.</p> <p>With the decrease in service dollars, it is crucial that providers adhere to getting billing problems cleared up within 60 days of providing the services. Please contact your account representative to clear up any problems. If problems are not resolved, please contact Clayron McCain, LME IT Director at <a href="mailto:cmccain@acmhdds.org">cmccain@acmhdds.org</a>.</p> <p>If the LME notices a provider has problems drawing down allocated funds, the LME will contact the provider to determine if funds need to be de-allocated.</p> <p>Please contact Larry Aggers for any financial questions at 513-4200 ext. 4100 or <a href="mailto:ladders@acmhdds.org">ladders@acmhdds.org</a>.</p>			
<b>LME Updates</b>	<p>Ms. Linda Jones, Provider Specialist reported the following to providers:</p> <p><u>Please see Implementation Update #50 for important updates.</u> Ms. Jones highlighted the following:</p> <p>For all CAP providers, the LME will send you a letter to assign you a time to bring your personnel records for review. We will look for evidence of new core competencies, First Aid, CPR, etc.</p> <p><u>Adjustment to Targeted Case Management</u> – Targeted Case Management code T1017 HI will have its rate adjusted to meet CMS approved methodology. The rate adjustment will be effective January 1, 2009 and the new rate will be \$14.59.</p> <p>Participants must receive at least one direct service each month to be maintained on the CAP MR/DD Waiver. Direct service does not include case management, equipment or supplies. CAP MR/DD eligible participants are determined to require ICF MR Level of Care.</p> <p><u>New Manuals for the Supports Waiver &amp; the Comprehensive Waiver</u> – the Division of MH/DD/SAS and DMA are working to develop the new manuals for the Supports waiver and the Comprehensive Waiver. The information should be released by December 15, 2008.</p>	Action: Please see Implementation Update #50 and New CDW Reporting Requirements.		Open

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	<p>Ms. Jean Richardson, Provider Relations Department reported on the following:</p> <p><b><u>Please see memo: New CDW Reporting Requirements.</u></b></p> <p>The LME Consumer Admission &amp; Discharge Form has been revised as of October 1, 1008. Although the effective date is 10/01/08, the Division has not released the final version of this document. Once released the information submitted will be retroactive back to 10/01/08 to capture the new data elements required. The LME will get this form out to providers as soon as we receive the final version.</p> <p>Please see attached updated Face Sheet with an overview of the new CDW requirements imposed by the State. Also, please find a check sheet that we will begin to use to inform all providers when intake/admission forms mandatory fields have not been completed. <i>All incomplete intake/admission packets will not be processed until all necessary information has been completed.</i></p> <p>For any questions, please contact:</p> <p style="padding-left: 40px;">Jean Richardson (Admission/Intakes) at 513-4200 ext. 4228 Kim Bandy (Discharges) at 513-4200 ext. 4216.</p> <p>Ms. Richardson thanked all providers for their tremendous efforts and dedication in serving ACR consumers and for meeting deadlines for the ever changing requirements imposed on Providers and LME's.</p>			
<p><b>Crisis Intervention Team Recognition</b></p>	<p>Ms. Linda Jones gave a brief presentation to providers on Crisis Intervention Teams (CIT). Ms. Jones expressed to providers the importance of the CIT Teams and Law Enforcement officers.</p> <p>The presentation included the following:</p> <p><u>Purpose &amp; Mission of the CIT program</u> – Based on the Memphis Model, 40 hour curriculum consists of presentations from MH Professionals, Panel Presentations by consumers and family members followed by a graduation ceremony.</p>			<p>Closed</p>

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	<p>The overall goal of the CIT Training program is to treat mental illness as a disease, not a crime. The objective is to stabilize the crisis and get the consumer to the appropriate resource for appropriate care.</p> <p>In many cases, the CIT Trained officer can de-escalate a crisis situation and divert the consumer to another level of care. Very often the officer-consumer interaction does not result in an arrest therefore, reducing the number of cases in the criminal justice system and reducing the number of beds needed in our jails.</p> <p>CIT is currently being offered in ACR, Wake, Forsyth, Pitt and Durham Counties. ACR LME has completed 4 CIT Classes and 47 officers have been certified and completed the 40 hour curriculum. The total breakdown of officers and location is as follows:</p> <table border="1" data-bbox="348 699 1236 1097"> <thead> <tr> <th data-bbox="348 699 793 764">Law Enforcement Agency</th> <th data-bbox="793 699 1236 764">Number of Certified CIT Officers</th> </tr> </thead> <tbody> <tr> <td data-bbox="348 764 793 797">Alamance Co. Sheriff's Department</td> <td data-bbox="793 764 1236 797">17</td> </tr> <tr> <td data-bbox="348 797 793 829">Burlington Police Department</td> <td data-bbox="793 797 1236 829">3</td> </tr> <tr> <td data-bbox="348 829 793 862">Elon Police Department</td> <td data-bbox="793 829 1236 862">3</td> </tr> <tr> <td data-bbox="348 862 793 927">Caswell County Sheriff's Department</td> <td data-bbox="793 862 1236 927">3</td> </tr> <tr> <td data-bbox="348 927 793 959">Elon University Police Department</td> <td data-bbox="793 927 1236 959">1</td> </tr> <tr> <td data-bbox="348 959 793 992">Gibsonville Police Department</td> <td data-bbox="793 959 1236 992">5</td> </tr> <tr> <td data-bbox="348 992 793 1024">Graham Police Department</td> <td data-bbox="793 992 1236 1024">8</td> </tr> <tr> <td data-bbox="348 1024 793 1057">Mebane Police Department</td> <td data-bbox="793 1024 1236 1057">4</td> </tr> <tr> <td data-bbox="348 1057 793 1089">Rockingham Sheriffs Department</td> <td data-bbox="793 1057 1236 1089">3 (SRO) Officers</td> </tr> </tbody> </table> <p>The plan for 2009 is to host 2 classes in Alamance and 2 classes in Rockingham.</p> <p>Ms. Jones expressed to providers the LME would like to take this time out and express appreciation and introduce the certified CIT officers to our provider network.</p> <p>Featured Speakers for the Appreciation were Daniel Hahn, LME Chief Executive Officer; and Dan Ingle, Alamance County Commissioner.</p>	Law Enforcement Agency	Number of Certified CIT Officers	Alamance Co. Sheriff's Department	17	Burlington Police Department	3	Elon Police Department	3	Caswell County Sheriff's Department	3	Elon University Police Department	1	Gibsonville Police Department	5	Graham Police Department	8	Mebane Police Department	4	Rockingham Sheriffs Department	3 (SRO) Officers			
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	<p>Officers were presented certificate of appreciation and refreshments were served in their honor.</p> <p>Ms. Jones also thanked the following providers who continue to support the CIT program: Psychotherapeutic Services, Youth Haven, Alcohol &amp; Drug Services, Easter Seals/ASAP, Residential Treatment Services, OE and NAMI.</p>			
<b>Next Meeting:</b>	<b>Thursday, January 15, 2009 @ 1:30pm in Rooms A &amp; B on 1<sup>st</sup> Floor Human Services Building</b>			

Respectfully Submitted By:

\_\_\_\_\_ Date \_\_\_\_\_  
Carmen Morrow