

PROVIDER FORUM

Alamance-Caswell Area MH/DD/SA Authority

June 15, 2006

The Alamance-Caswell Provider Forum met Thursday, June 15, 2006 at 1:00 p.m. at the Cooperative Extension Center, 525 NC Hwy 65, Reidsville, North Carolina.

Providers:

Rockingham Opportunities Corp, Challenges, Daystar, Rockingham Co. MH, Life Turn Group Home, Tri-Care, Central States of the Carolinas, Mental Health Association, REMMSCO, Rouse Group Home, Central Care Division, and Youth Haven.

Staff Present: Amy Stevens, Linda Jones, Jean Gibson, and Carmen Morrow.

AGENDA	DISCUSSION/RECOMMENDATIONS
Welcome	Linda Jones welcomed all providers.

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AGENDA	DISCUSSION/RECOMMENDATIONS
<p>Endorsement Updates</p>	<p>Ms. Jones reported on changes within Endorsement. The Division has released <u>Communication Bulletin #055 –New Phases for Provider Endorsement</u> - Policy Amendment for Conditional Endorsement listing those changes. Phase IV has been expanded into three different phases to allow sufficient time to make the transition to these services as seamless as possible.</p> <p>The changes are as follows:</p> <p><u>Phase IV (June 1, 2006 – August 31, 2006)</u></p> <ul style="list-style-type: none"> • Detox Services (Ambulatory, Non-hospital Medical, Medically Supervised/ADATC) <p><u>Phase V (August 1, 2006 – October 31, 2006)</u></p> <ul style="list-style-type: none"> • CAP-MR/DD Waiver Services • <i>*Existing CAP providers currently directly enrolled in the Medicaid program will not be required to go through the new endorsement process at this time.*</i> <p>Currently enrolled CAP-MR/DD providers will be required to <u>sign the standardized MOA</u> with the LME(s) in whose catchment area (s) the provider offers services, prior to 10/31/06 in order to continue to provide services.</p> <p>Currently enrolled providers who fail to sign the MOA may have their enrollment in the Medicaid program terminated.</p> <p><i>*New CAP providers will be required to go through the full endorsement process. When the provider has completed the endorsement process, they will send their application and letter of endorsement from the LME directly to DMA Provider Enrollment.</i></p> <p><u>Phase VI (September 1, 2006 – December 31, 2006)</u></p> <ul style="list-style-type: none"> • Child Residential Treatment Services <p>This change is wonderful. This will allow residential providers to get ready for endorsement. Providers will need adequate time to prepare.</p> <p>.1300 (Level II) and .1700 (Level III) – All providers who are not enrolled on June 1, 2006 or those with less than 4 beds that are not currently directly enrolled, or changing licensing category or those currently licensed and enrolled but whose enrollment expires before January 1, 2007 will apply for endorsement by the LME. This is the September window.</p> <p>If currently enrolled, you must apply for endorsement at least 90 days prior to the expiration of their license. Currently enrolled Child Residential Treatment Services providers who license expires after December 2006 <u>will be required to sign the MOA</u> with the LME(s) in whose catchment area(s) the provider is located prior to 12/31/2006.</p> <p>Ms. Jones encouraged providers to go ahead and start on their application for endorsement. The packet of information will include:</p> <ol style="list-style-type: none"> (1) North Carolina Provider Endorsement Application (updated 5/15/06) - please fill out all sections. Complete Section I: Corporate Information and Complete Section II: Facility/Site Specific Information – need to be completed for each facility location. The application is on Division website as Communication Bulletin #044. (2) Pull all items on application and label each item you are attaching (flag). (3) You will need references from Certificate of Insurance; Consumer; Bank <p>Please look over the application and complete all sections – if not completed, the LME will send packet back and the timelines will start all over. We will be very specific on the letter of items that are not completed.</p> <p>Ms. Jones encouraged providers to use their enrollment application as a guide for Endorsement.</p>

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<p>Cont'd Endorsement Updates</p>	<p>Issue: Residential Facilities have 4 hours of direct contact with licensed therapist – this should read as QP or a licensed therapist. This is not officially in writing as of yet. Once clarified, LME Provider Relations department will send out communication.</p> <p>Question: Will it continue to be 10 hours for QP and 4 hours for licensed therapist and will it be total of 14 hours combined?</p> <p>Response: <i>The LME will respond once clarification has been made on the Division level.</i></p> <p>Issue: Providers who provide both child residential and community support – QP for residential services cannot provide QP services for community support. This is a conflict of interest. The QP can dually serve.</p> <p>Endorsement Policy Amendments – In the State of NC – there is a large amount of providers who have been conditionally endorsed to provide Enhanced Services, but are not adequately staffed to provide the service. Division of MH and Division of Medical Assistance have made some changes to help with this problem. The changes are as follows:</p> <ol style="list-style-type: none"> 1. Providers who are conditionally endorsed after June 15, 2006 must be fully staffed (per service definition) and be able to accept referrals and provide services to consumers within 60 days of DMA direct enrollment. 2. Providers who have been or who become conditionally endorsed prior to June 15, 2006 must be fully staffed (per service definition) and be able to accept referrals or provide services to consumers within 90 days of DMA direct enrollment. <p>Failure to be fully staffed and be able to accept referrals within the timeframes will result in withdrawal of endorsement by the LME and disenrollment by DMA.</p> <p>Ms. Jones advised providers for all new licensed facilities the LME will bring in through the endorsement process. The LME will make exceptions if necessary.</p>
<p>Accreditation</p>	<p>Ms. Amy Stevens discussed Accreditation. Please refer to Communication Bulletin #036 handout. This bulletin is also available on the Division website. All enrolled providers have a three-year window to become accredited by an approved accrediting organization recognized by the Division and DMA.</p> <p>There are four recognized approved accreditation agencies:</p> <ol style="list-style-type: none"> 1. CQL – Council on Quality and Leadership 2. CARF – Council on Accreditation of Rehabilitation Facilities 3. JCAHO – Joint Commission for the Accreditation of Healthcare Organizations 4. COA – Council on Accreditation <p>To become accredited is a very expensive process. Ms. Stevens encouraged providers to research each agency, ask questions regarding self-study, expenses, etc. The price range is from \$8000 - \$15,000. It usually takes 12-18 months to prepare for accreditation.</p> <p>For future forums – the LME will invite providers to discuss each accrediting agency. For the August forum, Ms. Stevens will present CQL – Council on Quality and Leadership. If you are interested in presenting, please contact Provider Relations.</p>

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Billing Updates	<p>Ms. Stevens reported on <u><i>End of Year Billing Notice</i></u> from Jandy Andrews – Please see handout. The memo was sent out to providers in May 2006. The memo serves as the official notice of the deadline for reporting IPRS service delivered in the fiscal year 2005-2006 as follows:</p> <p style="text-align: center;">Services provided July 1, 2005 thru April 30, 2006 Must be submitted by June 1, 2006</p> <p style="text-align: center;">Services provided May 1, 2006 thru June 30, 2006 Must be submitted by August 1, 2006</p> <p style="text-align: center;">Medicaid services must be submitted within 12 months of the service date</p> <p>Failure to meet these deadlines will result in non-payment and/or recoupment of claim.</p> <p style="color: blue; text-align: center;"><i>For Residential providers – due to the exhaustion of limited IPRS dollars, there will be no payments for Room & Board for dates of service May 2006 and June 2006.</i></p> <p>Any questions, please contact Jandy Andrews, Assistant Finance Officer at ext. 4419 or jandrews@acmhdds.org.</p>							
UM Updates	<p>Ms. Stevens discussed handout from Alicia Graham – <i>Medicaid Transition of Services to Value Options</i>. The handout outlines the transition dates for authorization services to Value Options:</p> <table border="1" style="margin-left: auto; margin-right: auto; border-collapse: collapse; text-align: center;"> <tr><td style="padding: 2px 10px;">June 1st – New Children/Adolescents</td></tr> <tr><td style="padding: 2px 10px;">June 1st – All Residential</td></tr> <tr><td style="padding: 2px 10px;">June 1st - EPSDT</td></tr> <tr><td style="padding: 2px 10px;">July 1st – New Adults</td></tr> <tr><td style="padding: 2px 10px;">July 15th – Concurrent Children/Adolescents</td></tr> <tr><td style="padding: 2px 10px;">August 15th – Concurrent Adults</td></tr> <tr><td style="padding: 2px 10px;">September 15th – CAP/Targeted Case Management</td></tr> </table> <p>Please Note: Effective July 1, 2006 – as long as funds are available – children in residential that are non-Medicaid, the LME will authorize Treatment, Room & Board, Therapeutic Leave and Therapeutic Leave Room & Board.</p> <p>For children in residential with Medicaid, the LME will only authorize Room & Board and Therapeutic Leave Room & Board, as these are the services that are billable to the state.</p> <p>When you request these services to be authorized:</p> <ul style="list-style-type: none"> Please send in authorization form from Value Options for the treatment Treatment Request form. <p>Once both are received the LME will process the request.</p>	June 1 st – New Children/Adolescents	June 1 st – All Residential	June 1 st - EPSDT	July 1st – New Adults	July 15 th – Concurrent Children/Adolescents	August 15 th – Concurrent Adults	September 15 th – CAP/Targeted Case Management
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LME Updates	<p>Ms. Jean Gibson reported on the following LME Updates:</p> <ol style="list-style-type: none"> 1. Please remember to check Value Options website for updates: www.valueoptions.com 2. Division has released a new Implementation Issues & Answer document dated 4/28/06. 3. Enhanced Service Implementation #8 – PCP Plan – complete with instructions. Beginning June 1st –REQUIRED FORMAT is to be used by all providers who facilitate PCP planning for consumers. Q &A Document will come out soon. 4. Extension of Child Residential Rules Transition – dates have changed from June 3rd to July 15th for deadline. (.1700 will be licensed, as Level II and .1300 will be Level III). 5. EPDST Review forms and instructions are posted on website. 6. Enhanced Service Implementation #7 – Information concerning Provisionally Licensed Staff. 7. Legislative Oversight Committee information is available at: www.neleg.net/leglibrary/ the final report will come out soon. 8. Communication Bulletins: <ul style="list-style-type: none"> • #54 – Standardized Contracts for State funded services • #55 – New Phases for Provider Endorsement • #56 – LME Complaint Reporting <p>Enhanced Service Definition trainers are also available on the Division website.</p>
“Spotlight on Providers”	<p>Ms. Linda Jones encouraged providers to sign up for “Spotlight on Providers”. The spotlight is designed to give providers time to spotlight their agency. We encourage providers to bring in brochures and give a 3-4 minute presentation at the Forums.</p> <p>Sign-Up Sheet is available.</p>
Next Meeting	<p>Thursday, August 17, 2006 from 1pm – 3pm at the Rockingham Cooperative Center.</p>