

PROVIDER FORUM

Alamance-Caswell Area MH/DD/SA Authority

319-A North Graham-Hopedale Road Burlington, NC 27217 (336) 513-4200

January 19, 2006

The Alamance-Caswell Provider Forum met Thursday, January 19, 2006 at 2:00 p.m. at the Human

Services Center, 319 N. Graham Hopedale Road, Burlington, and North Carolina.

Providers;

Rockingham Opportunities Corp, Health Force, Triumph, Easter Seals/UCP, Alcohol & Drug Services, NC Mentor,

OE Enterprises, Psychotherapeutic Services, Ralph Scott Lifeservices, The ARC of NC, Advanced Health Resources,

Abundant Living, MHA of Rockingham, Caring Family Network, Hearthstone, Institute for Family Centered Services, L

& J Homes, Inc., Pride in NC, Triad Treatment Homes, Omni Visions, Grandfather Homes, and Central Care.

Staff Present: Karen Webb, Linda Jones, Julie Foster, Jean Gibson, Amy Stevens, Jandy Andrews, and Donna

Lawson.

Guest: Gene Rodgers, Health Force

Welcome Karen Webb welcomed all providers. She introduced Linda Jones, Qualified Provider Specialist to present on endorsement activities.

Endorsement Updates Ms. Jones announced that the LME is moving forward with the Endorsement Process.

The endorsement application has changed yet again! Ms. Jones reviewed changes that have been made to the original application, encouraging all providers to use the most recent application if they have not already applied.

If you are submitting an application for Site/Service, please be sure to include the following items:

1. References from local consumers from your office as well as local clinical and financial references.
2. Copy of your Organizational Chart showing the staffing patterns for services you intend to provide locally.
3. Certificate of Insurance showing the Alamance-Caswell LME as the certificate holder.

All of these items are included in Section 3 of the Endorsement application. Most of the items on that page are necessary only for Corporate Verification however; the 3 items listed above are needed for site/service endorsement also. She encouraged providers to look on the Division website outlining changes and the most current information.

Ms. Jones reviewed the windows of endorsement. When you send in your endorsement applications, please let us know which of the three counties in our area you are interested in providing services. For example, if you currently only serve Alamance County consumers but would like to serve Rockingham consumers, please let us know you are interested in doing so.

Thus far, Five site/service endorsements have been completed along with two corporate reviews. We have received applications for approximately 40 services in this area needing endorsements and the number continues to grow everyday. We feel confident that our LME will be able to respond to these requests in a timely manner and do not foresee any problems with completing endorsements for our provider community.

Questions:

What if Corporate Endorsement is not done locally? If your Corporate Endorsement is completed out of our area, please send us copy of the letter along with your application for site/services endorsement locally.

Any clarification on LME Endorsement? The process for LME Endorsement has totally changed. There is a separate application just for LME's who wish to provide direct services. The Division Liaisons, not LME staff or the NC Council will complete the actual endorsement review.

If anyone has any questions, please contact Linda Jones for assistance.

PROVIDER FORUM

Alamance-Caswell Area MH/DD/SA Authority

319-A North Graham-Hopedale Road Burlington, NC 27217 (336) 513-4200

New Service Definitions The New Service Definitions have been approved and will go into effect on March 20,

2006. Gene Rodgers, Health Force offered to help answer any questions.

Questions:

If all are not trained by March 2006, what will happen? There has been some discussion that time frames will be waived. It is hopeful that providers will have an extended period of time to get all of their staff trained. Please note that this is not official yet and we are waiting for an official response to this issue.

Provider Council By-Laws

Vote

Motion was made and seconded and passed unanimously to approve the Provider Council By-Laws as written.

Legislative Update Mr. Rodgers gave legislative updates. They were as follows:

There will be a meeting on Thursday, January 26, 2006 at 9:00am in Raleigh at the Legislative Building to discuss issues and options for the 6,800 + people who currently receive DD services. Brief discussion ensued regarding the elimination of DD services, as we know them. Also, the Level III Residential level of care with new rules, new authorizations and many other questions, which remain unanswered, will also be discussed at that time.

CFAC Update Ms. Karen Webb announced that the CFAC Advisory Board is being reorganized with a new group coming by the beginning of the fiscal year. We are now in recruitment phase and she may be contacting providers for recommendations of consumers or family members who will be willing to serve on the Board.

Ms. Webb also announced the Jail Diversion plan is being investigated. Presently a needs assessment is being done. [\(Please add whatever comments here\)](#)

Accrediting Organizations

Amy Stevens introduced Linda Raker, Ralph Scott Lifeservices to present on COA. Ms. Raker is a COA Peer reviewer, and she shared the process and her experience when their facility was being accredited. Her information included having information of what you do in written format, as the team will look at the evidence you provide. The process has been streamlined now with narratives being provided instead of mounds of notebooks. Accreditation is now for three years.

Why did you choose COA? Because the AP offered help since they had just received their accreditation from them.

For more information, please refer to the website: www.coanet.org.

Consumer Choice Ms. Amy Stevens noted that at the present time we have no policy and do not recommend providers to our consumers. But when new services are added, choice must be offered. No tool has been devised at this point to monitor choice, but the Provider Council will make recommendation to address this. [\(Please add whatever needs to go there.....\)](#)

Ms. Stevens offered Thanks to Debbi Kennerson-Webb, Triumph for providing information so quickly & efficiently for UM.

Spotlight on Providers Ms. Julie Ewing, Ralph Scott Lifeservices presented & gave overview of their program.

Ralph Scott Lifeservices is a non-profit organization that provides a variety of quality services to individuals with developmental disabilities. Currently RSL serves 138 individuals in Alamance County and 12 individuals in Caswell County. Ms. Ewing provided a brochure highlighting events & services offered by the facility.

Next meeting Thursday, March 16, 2006 from 2pm – 4pm at HSC Building, Rooms A & B in Alamance.

PROVIDER FORUM

Alamance-Caswell Area MH/DD/SA Authority

319-A North Graham-Hopedale Road Burlington, NC 27217 (336) 513-4200