

# PROVIDER COUNCIL

Alamance-Caswell Area MH/DD/SA Authority

February 4, 2005

The Alamance-Caswell Provider Advisory Council met, February 4, 2005 at 10:00 a.m. at Triumph, LLC, 915 S. Main Street, Burlington, North Carolina.

**Providers:** Richard Edwards, Easter Seal's UCP; Tiffany Sands, Triumph; Susan Nadelman, Ralph Scott Lifeservices; LaCheata Hall, Hearthstone; Gene Rodgers, Health Force; Karen Garafola, Alcohol and Drug Services; Annie Meloy, Central State of the Carolinas.

**Staff:** Connie Windham, Provider Relations

**Guest:**

AGENDA	DISCUSSION/RECOMMENDATIONS
<b>Introduction of New Member</b>	Ms. Windham introduced new member, Annie Meloy, of Central State of the Carolinas.
<b>October 2004 Minutes</b>	<b>October minutes accepted as written.</b>
<b>Mission and Structure of Committee</b>	Ms. Windham continued discussion of mission and structure of the committee. She noted that the mission statement discussed at the last meeting focused solely on the advisory function of the committee and deviated considerably from the drafts that had been circulated among members. While the advisory role is a function of the committee it is not intended to be the sole purpose and function. Ms. Windham noted that the advisory council name may be a misnomer. <b>Members suggested that the committee be renamed as the Alamance-Caswell Providers Council to avoid confusion. Ms. Windham suggested that a subcommittee be developed to review and revise draft mission, structure, and function statements. Subcommittee will consist of Connie Windham, Gene Rodgers, Tiffany Sands, and Richard Edwards.</b>
<b>Forum Planning</b>	<p>The committee discussed possible agenda items/presentations for the February 17<sup>th</sup> forum. The proposed agenda will include:</p> <ul style="list-style-type: none"> <li>• LME updates: <ul style="list-style-type: none"> <li>Divestiture</li> <li>Rockingham merger</li> <li>Community capacity planning</li> <li>LME direct services</li> </ul> </li> <li>• Introduction of LME managers with departmental updates to include: <ul style="list-style-type: none"> <li>Crisis</li> <li>Quality Management</li> <li>Access/Authorization</li> <li>Community Capacity</li> </ul> </li> <li>• Legislative updates</li> <li>• QI updates</li> <li>• Spotlight on providers-introductions and short presentation by providers awarded contracts from RFPs</li> <li>• Provider manual changes</li> <li>• Upcoming trainings</li> </ul> <p>The committee discussed the possible need to have Provider Forums more frequently due to the number of changes occurring locally and at the State level. Suggestion was made to have forums every two months with provider council meeting monthly. <b>Ms. Windham will check on availability of meeting space for the forum in April and every two months thereafter and will notify committee members.</b></p>

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<b>Updates</b>	Ms. Windham provided an update on QI committee development. Amy Stevens, QI manager, has indicated that the committee will be developed and begin meetings within the next few weeks. Provider representative volunteers are: Tiffany Sands and Bill Harrington. Ms. Windham and Mr. Rodgers recently attended the first North Central region Provider Relations Leadership Forum held in Durham. The forum is modeled after the State PRLF and will meet the last Friday of each month. Membership is open to representatives of North Central LMEs and providers. <b>Persons interested in attending should contact Carrie Baines at the Durham Center: (919) 560-7366 or <a href="mailto:bainesc@mh.co.durham.nc.us">bainesc@mh.co.durham.nc.us</a>. The next scheduled meeting is Friday, February 25<sup>th</sup> at 10:00 am at the Durham Center.</b>
<b>Other Issues</b>	The committee discussed information received in the recent service definition training provided by the Division. Providers noted numerous issues that will need to be addressed in transitioning services to meet new service definitions. Provider direct enrollment issues and problems were also discussed.
<b>Next Meeting</b>	<b>Next Meeting: March 4, 2005 at 10:00 AM at Triumph office, 915 S Main Street, Burlington</b>