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FOR RELEASE
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PBH Awards RFP to Triumph LLC

PBH has awarded Durham-based Triumph LLC the request for proposal to operate the Advanced Access Center at 319 N. Graham-Hopedale Road in Burlington. The Alamance-Caswell Local Management Entity (LME) has operated the facility as a Walk-in Crisis Center but will no longer be able to provide direct services when it joins PBH, effective September 1.

Triumph, LLC will operate the Advanced Access Center under the newly organized Alamance-Caswell Community Operations Center, which will oversee service needs for mental health, intellectual/other developmental disabilities and substance use/addiction in Alamance and Caswell counties. The Center will be open Monday through Friday from 8 am to 8 pm to provide crisis services on a walk-in basis. Services will include emergency/crisis evaluations, assessment and referral of non-

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emergent walk-ins, first evaluations for involuntary commitments, jail consultations, jail diversion, follow-up with individuals discharged from state or local psychiatric inpatient facilities, assessments for children/adolescents referred by the local school systems, guardianship evaluations, psychiatry and telemedicine for Caswell County.

Triumph LLC was awarded the RFP through a three-step process that included a bidder's conference, written application and interview with a Community Review Team. Six agencies applied for the RFP. Of those six, four scored high enough to qualify for the Community Review Team interviews on July 22. Triumph LLC was awarded the RFP based on combined written and interview scores.

Triumph LLC was established in 1999 with the purpose of creating high quality community-based services for individuals with behavioral health needs. It operates in 17 counties in North Carolina and offers a comprehensive array of services, including psychiatric evaluations and medication monitoring, clinical assessment, outpatient therapy, intensive in-home services and psychosocial rehabilitation.

For more information, contact Ric Bruton, Alamance-Caswell COC, 336-513-4200, or Chuck Hill, PBH Corporate Network Operations, 704-939-7700.

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